

Booking & Cancellation Policy

Pricing and Group Size

- **Group Pricing:** The program price of €465 per person
- **Registration Deadline:** The final date for participation submissions is Thursday, July 31st, 2025.

What's Included and Excluded

- **Inclusions and Exclusions:** All details regarding what is included and excluded in your private trip are outlined in the trip proposal you received. The program price does not cover international airfare, personal expenses, or any meals and beverages not specified in the program description. Please note that no alcoholic beverages are included in any of the meals.

Payment and Cancellation Terms

- **Deposit Requirement:** To confirm your booking for this multi-day program, a non-refundable deposit of 30% is required at the time of confirmation.
- **Final Payment:** The remaining balance is due 35 days prior to the program start date.
- **Cancellation by Participants:** Should you need to cancel your booking, written notice must be provided by the person responsible for the booking.
- **Cancellation Penalties:** Cancellations are subject to the following penalties, calculated as a percentage of the full program price:
 - Deposit: 30% (due at confirmation)
 - 60–31 days prior to arrival: 50% penalty
 - 30 days or less prior to arrival: 100% penalty
- **Deposit as Credit Voucher:** The deposit is non-refundable in cash. Instead, participants will receive a credit voucher for the deposit amount, valid for use on any future booking with our agency. The voucher is valid for 24 months and can be applied to any service offered at all Greek destinations we cover. If the

voucher is not used within 24 months, it expires and the deposit becomes non-refundable.

- **Credit Voucher Use:** Credit vouchers may be used to reschedule your trip for new dates, subject to availability and confirmation by our team. Once a credit voucher is applied to a new booking, it is no longer eligible for a cash refund.

Booking Confirmation

- **Confirmation and Documentation:** Upon successful payment, you will receive an email confirmation, which you should retain as proof of purchase. The final booking voucher, containing all trip details, will be sent up to one week prior to your travel date.

Liability and Insurance

- **Travel Insurance:** We strongly recommend that all participants purchase comprehensive travel insurance to protect against unforeseen events such as flight delays, lost baggage, illness, or injury. Our agency is not responsible for any costs incurred as a result of failing to obtain appropriate travel insurance.
- **Personal Belongings:** We are not liable for loss, damage, or theft of luggage or personal belongings, nor for any illness, disappointment, or frustration experienced during the trip.
- **Medical Expenses:** Any medical care or treatment required during the trip is the responsibility of the traveler.
- **Force Majeure:** We cannot be held responsible for circumstances beyond our control, including but not limited to natural disasters, industrial disputes, acts of terrorism, political unrest, transportation failures, pandemics, or government actions.

General

- **Responsibility for Payments:** By making a booking, you agree to these conditions on behalf of all members of your party and are responsible for all payments due for each participant.
- **Applicable Law:** All matters arising from the booking are governed by the laws of the Hellenic Republic, without regard to its conflict of law provisions.